

Content Index in Line with Seven Core Subjects under ISO 26000 & the SDGs

*1 Detailed information on results in fiscal 2016 and future targets and measures can be found in the *Toppan CSR Report 2017: Detailed Data* posted on the Toppan website (<http://www.toppan.co.jp/english/csr/csrreport.html>).

■ 17 Goals Encompassed by the SDGs*2

*2 See page 48 for detailed information on the United Nations Sustainable Development Goals (SDGs).



Seven Core Subjects and Issues	For Details	SDGs*2	Pages
<h3>Organizational governance</h3>	<ul style="list-style-type: none"> ● Corporate Governance ————— 12 16 ● CSR Initiatives ● Risk Management Structure ————— 12 ● Business Continuity Management ————— 13 		▶ P. 19–
<h3>Human rights</h3> <p>Issue 1: Due diligence Issue 2: Human rights risk situations Issue 3: Avoidance of complicity Issue 4: Resolving grievances Issue 5: Discrimination and vulnerable groups Issue 6: Civil and political rights</p> <p>Issue 7: Economic, social and cultural rights Issue 8: Fundamental principles and rights at work</p>	<ul style="list-style-type: none"> ● Respecting Basic Human Rights — 8 10 ● Collective Labor Agreement ——— 8 10 ● Working for Equal Opportunity and Eliminating Discrimination — 5 8 10 		▶ P. 22–
<h3>Labour practices</h3> <p>Issue 1: Employment and employment relationships Issue 2: Conditions of work and social protection Issue 3: Social dialogue Issue 4: Health and safety at work Issue 5: Human development and training in the workplace</p>	<ul style="list-style-type: none"> ● Basic Approach Regarding Human Assets ● Labor-Management Partnership — 8 ● Supporting Work-Life Balance ——— 8 ● Occupational Health and Safety — 3 8 ● Measures for Mental Healthcare — 3 8 ● Developing and Fostering Human Assets ————— 4 8 		▶ P. 24–
<h3>Fair operating practices</h3> <p>Issue 1: Anti-corruption Issue 2: Responsible political involvement Issue 3: Fair competition Issue 4: Promoting social responsibility in the value chain Issue 5: Respect for property rights</p>	<ul style="list-style-type: none"> ● Disseminating the Conduct Guidelines ————— 5 10 ● Toppan Group Helpline ————— 10 16 ● Compliance Education ————— 10 16 ● Promoting CSR Procurement ——— 8 10 12 16 		▶ P. 28–
<h3>Consumer issues</h3> <p>Issue 1: Fair marketing, factual and unbiased information and fair contractual practices Issue 2: Protecting consumers' health and safety Issue 3: Sustainable consumption</p> <p>Issue 4: Consumer service, support, and complaint and dispute resolution Issue 5: Consumer data protection and privacy Issue 6: Access to essential services Issue 7: Education and awareness</p>	<ul style="list-style-type: none"> ● Assuring Product Safety and Quality ————— 9 ● Protecting Consumers by Safeguarding their Personal Information ● Universal Design Initiatives ——— 12 ● Contributing to Sustainable Consumption ————— 2 9 12 		▶ P. 32–
<h3>Community involvement and development</h3> <p>Issue 1: Community involvement Issue 2: Education and culture Issue 3: Employment creation and skills development Issue 4: Technology development and access Issue 5: Wealth and income creation</p> <p>Issue 6: Health Issue 7: Social investment</p>	<ul style="list-style-type: none"> ● Community Involvement and Development ————— 3 4 5 17 		▶ P. 36–
<h3>The environment</h3> <p>Issue 1: Prevention of pollution Issue 2: Sustainable resource use Issue 3: Climate change mitigation and adaptation Issue 4: Protection of the environment, biodiversity and restoration of natural habitats</p>	<ul style="list-style-type: none"> ● Toppan's Environmental Activities ● Environmental Management Activities ————— 4 ● Toppan's Environmental Burden and Environmental Impact ————— 12 ● Eco-protection Activities ————— 12 15 ● Eco-creativity Activities ————— 12 ● Environmental Communication Activities ————— 12 		▶ P. 38–